

Regenerative Skin Maintenance Membership

Terms & Conditions

Welcome to the **Regenerative Skin Maintenance Membership** by Amanda Azzopardi Aesthetics.

This exclusive membership has been designed for clients who have completed a 12-month membership with Amanda Azzopardi Aesthetics and want to maintain, protect and enhance the results they have achieved. Your maintenance journey will continue under the care of our experienced medical and skin professionals, with treatments tailored to your individual skin needs and goals.

Your Membership at a Glance

The Regenerative Skin Maintenance Membership is a **12-month membership**, providing:

- **4 Advanced Regenerative Skin Treatments**, consisting of:
 - o 1 × Morpheus8
 - o 1 × LaseMD Ultra
 - o 1 × Derma V Laser
 - o 1 × Advanced Resurfacing Treatment
- **4 Injectable Collagen-Stimulating Treatments** — including Sculptra, Radiesse or skin boosters, subject to clinical suitability
- **4 Dermalux Tri-Wave LED Therapy sessions**
- **4 Slimyonik Lymphatic Compression Therapy sessions**
- **4 Pelvio Treatments**
- **One annual OBSERV 520x Skin Analysis**
- **Priority booking**
- **Priority access to new and advanced treatments** before general release
- **10% off additional treatments**
- **One complimentary Morpheus8 treatment** upon joining

1. Payment Terms

The membership is paid through **13 payments of £259 in total**:

- **One upfront payment of £259**, taken at the time of enrolment
- **Followed by 12 monthly payments of £259**, collected via a third-party payment provider (e.g. GoCardless)
- Monthly payments are collected on or around the **1st of each calendar month**

Total membership cost: £3,367 (13 × £259)

Payment	Amount	When
Upfront payment at enrolment	£259	At sign-up
12 monthly payments	£259 each	Monthly

Total — 13 payments	£3,367	
Or paid in full upfront (5% discount)	£3,198.65	At sign-up

Paying in Full — 5% Discount

- Clients may choose to pay the full membership upfront and receive a **5% discount**
 - **Discounted total: £3,198.65** (a saving of £168.35)
- Where the membership is paid in full at enrolment, no further monthly payments are collected
- Payment in full is **strictly non-refundable** after the 14-day cooling-off period described in Section 4

Direct Debit Setup

- Your Direct Debit instruction is set up at enrolment, at the same time as your upfront payment
- Your **first monthly payment** is collected on or around the 1st of the month following enrolment, and monthly thereafter
- If you enrol within seven (7) calendar days of the start of a new month, Amanda Azzopardi Aesthetics may collect your upfront payment and your first monthly payment together at sign-up, to prevent delays in treatment access

Payment Responsibility

- If a payment fails or is declined, a **£15 administration charge** will be applied to your account
- The failed payment, together with the £15 charge, must be paid manually before further treatments can be booked
- Amanda Azzopardi Aesthetics is not responsible for delays caused by banks or third-party payment providers
- Clients are responsible for ensuring payments are made on time

Please note: This membership is not a credit agreement and is not regulated under consumer credit legislation.

2. Treatment Access

Advanced Regenerative Skin Treatments

Four (4) advanced regenerative skin treatments throughout the membership: 1 × Morpheus8, 1 × LaseMD Ultra, 1 × Derma V Laser and 1 × Advanced Resurfacing Treatment.

Treatments are subject to clinical assessment and suitability. Your practitioner may make reasonable adjustments to the treatment plan where clinically appropriate, or where a particular treatment is not suitable for you at the time of your appointment.

Injectable Collagen-Stimulating Treatments

Four (4) injectable collagen-stimulating appointments during the 12-month membership. Treatments may include **Sculptra**, **Radiesse** or **skin boosters**.

All injectable treatments are subject to clinical assessment and suitability. Your practitioner will recommend the most appropriate treatment based on your individual needs.

Dermalux Tri-Wave LED Therapy

Four (4) Dermalux Tri-Wave LED sessions, designed to enhance healing, reduce inflammation and support your treatment results.

Slimyonik Lymphatic Compression Therapy

Four (4) Slimyonik Lymphatic Compression Therapy sessions, designed to support lymphatic drainage, circulation and overall skin health while complementing the wider treatment plan.

Pelvio Treatments

Four (4) Pelvio treatments during the 12-month membership, designed to support core strength, circulation and overall wellbeing.

Annual Skin Analysis

One comprehensive OBSERV 520x Skin Analysis to monitor your skin health and optimise your ongoing treatment plan.

Complimentary Morpheus8 Treatment

Clients joining the membership receive one complimentary Morpheus8 treatment, subject to consultation and clinical suitability.

Rollover Policy

- Treatments may be carried over for up to **two (2) consecutive months** if appointments are missed
- After this period, unused treatments will **expire without refund or replacement**
- All treatments and injectable appointments must be taken within the 12-month membership, at intervals recommended by your practitioner

3. Cancellations & Missed Payments

The Regenerative Skin Maintenance Membership is a **12-month commitment**. Early cancellation will result in treatment cost adjustments based on what has already been received.

Cancellation Terms

If you cancel before completing the 12-month membership:

- You will be liable for the **full standard clinic cost** of any treatments already received
- If the value of treatments received exceeds the amount you have paid, the **outstanding balance must be paid immediately**
- A **cancellation fee of £250** will apply
- If the **complimentary Morpheus8 treatment** has been redeemed prior to cancellation, its standard treatment value will also be included when calculating the final balance due
- Where the membership was **paid in full upfront**, the 5% discount is forfeited and treatments received are recalculated at standard clinic prices

Example

If you have received 2 injectable collagen-stimulating treatments, 2 advanced regenerative skin treatments and your complimentary Morpheus8 treatment, but have made only 4 payments (£1,036 including your upfront payment), the standard clinic prices for those treatments will be totalled. Any amount above the £1,036 already paid becomes payable immediately, **together with the £250 cancellation fee**.

Missed Payments

- A **£15 missed payment charge** will be applied to your account to cover administration costs each time a payment fails or is declined
- Treatment access will be **paused** until outstanding payments, including the £15 charge, are made

- Repeated failed payments may result in **termination** of the membership
- Any further administrative or banking costs relating to failed payments will be the responsibility of the client

4. Cooling-Off Period

Within 14 days of enrolment:

- You may cancel within fourteen (14) days of enrolment and receive a **full refund of the amount you have paid**, provided **no treatments have been taken**
- If any treatment has been taken — including the complimentary Morpheus8 treatment — the **standard clinic price** of that treatment becomes payable, and will be deducted from any refund due before your membership is cancelled
- Cancellation must be made **in writing**, and clients must also cancel their Direct Debit instruction with their bank

After the 14-day cooling-off period:

- **No refunds will be issued**, and no cash or card refunds will be provided
- Cancelling after this point is subject to the cancellation terms in Section 3, including the £250 cancellation fee
- If payments have been collected but your treatment allowance has not yet been used, your entitlement remains available to you under the rollover policy set out in Section 2

5. Client Agreement & Consent

By joining this membership, you confirm that you:

- Understand and accept the payment structure and treatment schedule, including the **13 payments of £259**
- Agree to clinic consultation, consent and aftercare protocols
- Understand that all treatments remain subject to clinical suitability
- Accept that this membership is **not a credit agreement**
- Agree to complete the full 12-month membership, or settle any outstanding treatment costs and the £250 cancellation fee if cancelling early

6. Membership Eligibility

- This membership is available to clients who have successfully completed a **12-month membership** with Amanda Azzopardi Aesthetics
- Amanda Azzopardi Aesthetics reserves the right to decline or discontinue membership where ongoing clinical suitability cannot be maintained

7. General Terms

- All treatments remain subject to consultation and clinical suitability
- The membership is **non-transferable** and cannot be shared or gifted
- **Priority booking** is subject to appointment availability and does not guarantee same-day or immediate appointments
- **Priority access** to new and advanced treatments is subject to availability, clinical suitability and any applicable treatment requirements

- The **10% member discount** applies to full-priced treatments only and cannot be used in conjunction with any other promotion or offer. Products are excluded
- If you switch to another subscription or membership, your 12-month term will restart from the date of the new agreement
- Amanda Azzopardi Aesthetics reserves the right to make reasonable amendments to:
 - o Treatment menus
 - o Appointment availability
 - o Membership benefits
 - o Membership terms and conditions (with reasonable notice)

8. End of Membership – What Happens Next?

At the end of your 12-month membership, we will invite you for a **complimentary review and OBSERV 520x Skin Analysis** to assess your progress.

Together, we will review your results, discuss any changes to your skin concerns, and recommend the most appropriate ongoing maintenance programme to keep your skin healthy, youthful and performing at its best.

Questions or Support

If you have any questions regarding your membership, treatments or payments, please contact the clinic directly.

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