



AMANDA AZZOPARDI

AESTHETICS

Advanced Skin Remodelling Programme – Terms & Conditions

Welcome to the Advanced Skin Remodelling Programme (“the Programme”) by Amanda Azzopardi Aesthetics (“the Clinic”).

This is a 12-month, results-led subscription designed to deliver **visible, progressive improvement in skin quality** through a structured combination of advanced aesthetic treatments, regenerative therapies, and professional skin care.

The Programme is built on consistency. Each treatment is designed to build upon the previous, supporting long-term skin health, function, and rejuvenation.

1. Programme Overview

The Programme is a 12-month subscription including:

- **12 x Advanced Skin Treatments** (one per month)
Selected and rotated based on your skin’s needs from a clinically approved menu
- **3 x Morpheus8 Radiofrequency Microneedling Treatments**
Delivered to either the face or neck, subject to clinical suitability
- **6 x Injectable Skin Support Treatments**
May include polynucleotides, skin boosters, or anti-wrinkle treatments, depending on clinical indication
- **12 x Monthly Wellness Sessions**
Selected based on clinical assessment

All treatments are tailored and may be adjusted in line with clinical assessment and best practice.

Morpheus8 Treatment Timing

Morpheus8 radiofrequency microneedling treatments **cannot be undertaken within the first two months of the Programme** and will only commence from **Month 3 onwards**, subject to clinical suitability.

This is to allow for appropriate skin preparation and optimisation of treatment outcomes. Treatments will then be scheduled at clinically appropriate intervals across the remainder of the 12-month term.

2. Payment Terms

Total Programme Cost: **£6,487**

- £499 upfront payment upon enrolment
- 12 x monthly payments of £499 via direct debit (e.g. GoCardless)
- Payments are collected on or around the 1st of each calendar month

Direct Debit Setup

If you enrol within **7 days of the start of a new calendar month**, both the upfront payment (collected in clinic) and the first monthly instalment may be collected within the first week of enrolment (collected via direct debit).

Payment Responsibility

- Clients must ensure sufficient funds are available for all scheduled payments
 - Failed payments must be settled prior to further treatment access
 - The Clinic is not responsible for delays or errors caused by third-party payment providers
 - This Programme is a structured payment plan and **not a regulated credit agreement**
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3. Treatment Access & Clinical Governance

- All treatments are subject to consultation, medical history, and clinical suitability
- Treatment selection is practitioner-led and may change based on skin response
- The Clinic reserves the right to substitute or adjust treatments where required

Consistency Requirement

Consistency is essential for achieving optimal results.

Extended gaps between treatments may reduce effectiveness, and clients are expected to adhere to the recommended treatment schedule wherever possible.

4. Rollover Policy

- Monthly treatments must be used within the allocated month
 - Unused treatments are **non-transferable and non-refundable**
 - Morpheus8 and injectable treatments must be completed within the 12-month Programme
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5. Cancellations, Termination & Missed Payments

12-Month Commitment

The Programme is a fixed 12-month agreement.

Early Termination

If you cancel before completing the Programme:

- You will be charged the **full standard value of treatments received**
- Any outstanding balance becomes immediately payable
- A **£250 administration fee** will apply after the 14-day cooling-off period

Missed Payments

- Payments will be reattempted within 14 days
 - Treatment access will be paused until outstanding balances are cleared
 - Repeated missed payments may result in termination of the Programme
 - A £25 administrative fee applies after two consecutive missed payments
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6. Cooling-Off Period

- You may cancel within **14 days of enrolment**
- A full refund of the £499 upfront payment will be issued **if no treatments have been undertaken**
- Cancellation must be submitted in writing and your direct debit must also be cancelled with your bank

After 14 days:

- No refunds will be issued
 - Any paid treatments must be used within 30 days of last payment
 - Unused treatments will not be refunded or transferred
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7. Client Consent & Agreement

By enrolling, you confirm that you:

- Understand and accept the Programme structure and payment terms
 - Agree to all consultation, consent, and aftercare requirements
 - Acknowledge that results vary between individuals
 - Accept responsibility for completing the full 12-month term or settling any outstanding balance upon early termination
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8. General Terms

- All treatments are subject to clinical approval
 - Results are not guaranteed
 - The Programme is **non-transferable and cannot be shared**
 - Any changes or upgrades will initiate a new 12-month term
 - The Clinic reserves the right to amend treatment protocols, scheduling, or availability with reasonable notice
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9. End of Programme Review

Upon completion of the Programme, clients will be invited to attend a **complimentary clinical review**, including:

- Skin assessment and progress evaluation
- Outcome review against initial goals
- A personalised maintenance plan to support long-term results