

# AMANDA AZZOPARDI

A E S T H E T I C S

## **Radiate Skin Subscription – Terms & Conditions**

Welcome to your **Radiate Skin Subscription** – an expert-led skincare programme by Amanda Azzopardi Aesthetics. We're excited to support you as you take charge of your skin's health with regular, medically guided facial treatments.

The **Radiate Skin Subscription** is a 12-month pre-paid programme, providing clients with **12 facial aesthetic treatments**, selected from an approved treatment list provided at the start of the subscription.

*The treatment list is subject to periodic clinical review and may change over time.*

### **1. Payment Terms**

- The subscription includes:
  - **12 monthly payments of £189**, collected via a third-party platform (e.g. GoCardless)
- Monthly payments are collected on or around the **1st day of each calendar month**
- **Total subscription cost: £2,268**

### **Direct Debit Setup & First Payment**

- If you sign up within 7 calendar days before the next calendar month begins, Amanda Azzopardi Aesthetics may collect your first payment at sign-up to avoid any access delays due to direct debit processing times.

### **Payment Responsibility**

- If the initial direct debit is not honoured, the first payment must be made manually
- Treatments may be suspended or postponed until payment is received
- Amanda Azzopardi Aesthetics is not responsible for third-party banking issues
- The client is fully responsible for ensuring timely payment

*Note: This subscription is not a credit agreement or financing arrangement and is not regulated under consumer credit legislation.*

### **2. Treatment Access**

- Each successful monthly payment entitles you to **one facial treatment per month**
- Treatments are chosen from a pre-approved treatment list provided at the start of the programme

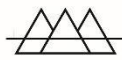
Tel: 0151 558 0742

Address: 23 Lanfranc Way, Childwall, L16 1JU



CREATE TRUE CONFIDENCE FROM WITHIN

Website: [amanda@amandaazzopardi.co.uk](mailto:amanda@amandaazzopardi.co.uk)



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## Rollover Policy

- You may carry forward **up to two (2) consecutive missed treatments**
- Treatments not used within the 12-month period or beyond the 2-month rollover window **will expire without refund**, unless otherwise agreed in writing

## 3. Cancellations & Missed Payments

The **Radiate Skin Subscription** is structured as a **12-month commitment**. Early cancellation will result in treatment cost adjustments based on what has already been received.

### Cancellation Terms

- If you cancel before completing the 12-month term, you will be liable for the **full standard cost** of all treatments received up to that point
- If the value of treatments received exceeds your total payments to date, you must pay the **difference in full upon cancellation**
- In addition a **cancellation fee of £250** will apply if you terminate the subscription before the end of the 12-month period

### Example:

If you have had 6 skin treatments valued at £189 each (standard pricing), and you have only paid for 4 months (£756), you will be required to pay the outstanding treatment balance (£1,134 - £756 = £378), **plus the £250 cancellation fee**

### Missed Payments

- Access to treatments is **paused** until any outstanding payments are made
- Repeated failed payments may result in **termination** of the subscription
- Any **administrative or banking costs** arising from failed payments are the responsibility of the client

## 4. Cooling-Off Period

- You have the right to cancel within **14 days** of enrolment and receive a **refund of one monthly instalment**, provided that no treatment has been taken
- Cancellation must be submitted **in writing**, and the client is responsible for cancelling their direct debit with their bank
- If the first payment is taken **after the cooling-off period** and the client withdraws without receiving any treatment, **no refund is due**, but you will be allowed to redeem **one treatment within 30 days**

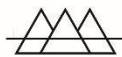
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## 5. Client Agreement & Consent

By subscribing, you confirm that you:

- Understand and accept the payment schedule and treatment structure outlined
- Agree to follow all consultation, consent, and post-treatment protocols
- Acknowledge that this is not a credit agreement, but a **good-faith arrangement**
- Commit to the full 12-month term, or agree to forfeit or repay as outlined in the cancellation terms

## 6. General Terms

- All treatments are subject to **clinical consultation and suitability**
- Even if a treatment is listed, it may not be offered if the practitioner deems it unsuitable based on your skin type or medical history
- The subscription is **non-transferable** and may not be shared or gifted
- Amanda Azzopardi Aesthetics reserves the right to:
  - Adjust appointment availability
  - Modify treatment offerings
  - Update terms with reasonable notice

## 7. Upfront Payment & Discount Option

- Clients may choose to pay the full annual subscription upfront and receive a **10% discount**
  - Discounted total: **£2,041.20**
- This upfront payment is **strictly non-refundable**
- If the full credit is not used, the remaining balance may be **redeemed against alternative clinic treatments** at standard pricing at the time of booking, there will be no card or cash refunds given.

## 8. End of Subscription – What Happens Next?

We hope you'll continue your skin journey with us! At the end of your 12-month subscription:

- Book a **complimentary review and skin scan analysis**
- Review your progress, celebrate your results, and discuss the **next steps**
- We will help you build a **personalised maintenance plan** to sustain and protect your long-term skin goals

## Questions or Support

If you have any questions about your treatment schedule, payments, or clinical suitability, please contact the clinic directly.

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