



# AMANDA AZZOPARDI

A E S T H E T I C S

## Elevate Subscription – Terms & Conditions

Welcome to **Elevate** – a curated subscription by Amanda Azzopardi Aesthetics. We're excited to support you on your journey to elevate and enhance your natural appearance, professional and medically led treatments tailored to your unique needs.

The Elevate Skin Subscription is a **12-month pre-paid skincare programme**, providing clients with:

- **5 facial aesthetic treatments** across 12 months, including:
  - **3 anti-wrinkle treatments**
  - **2 skin boosters or 2 polynucleotide treatments** (depending on clinical suitability and your treatment goals)

### 1. Payment Terms

- The subscription includes:
  - A **£150 upfront payment** at the time of enrolment
  - Followed by **12 monthly payments of £99**, collected via a third-party provider (e.g. GoCardless)
- Monthly payments are processed on or around the **1st of each calendar month**
- The total cost of the subscription is **£1,338**

### Direct Debit Setup & Initial Payment

- If you sign up within 7 calendar days of a new month, Amanda Azzopardi Aesthetics may collect your first monthly instalment at sign-up to prevent delay in access.

### Payment Responsibility

- If a payment fails, it must be made manually before treatment access is resumed.
- Amanda Azzopardi Aesthetics is not liable for third-party banking issues. Clients are responsible for ensuring timely payment.

**Note:** This subscription is **not a credit agreement** and is not regulated under consumer credit legislation.

### 2. Treatment Access

You are entitled to 5 treatments over the course of the 12 months with the first antiwrinkle treatment being taken when a deposit is made. The menu includes:

- **3 anti-wrinkle treatments** during the 12-month term
- **2 skin boosters or 2 polynucleotide treatments** (client preference and clinical suitability apply)

### Treatment Rollover Policy

- All treatments must be taken within the period of 12 months at recommended intervals which will be discussed with your practitioner
- After that, unused treatments **expire without refund** unless otherwise agreed in writing

T: 0151 558 0742 M: 07444 938248

E: [amanda@amandazzopardi.co.uk](mailto:amanda@amandazzopardi.co.uk)

A: 23 Lanfranc Way, Liverpool, L16 1JU



CREATE TRUE CONFIDENCE FROM WITHIN



# AMANDA AZZOPARDI

A E S T H E T I C S

## 3. Cancellations & Missed Payments

The Elevate Subscription is structured as a **12-month commitment**. Cancellation before the term ends may result in additional charges.

### Cancellation Terms

- If you cancel early, you will be **liable for the full standard cost** of any treatments already received (including anti-wrinkle and booster treatments)
- If what you've paid so far is **less than the standard cost** of those treatments, you must **pay the difference in full** at the time of cancellation
- In addition a cancellation fee of £250 will apply if cancelled before the 12 month subscription ends.

### Example:

If you've had 2 anti-wrinkle treatments and 1 skin booster before cancelling and your subscription payments to date do not cover the standard prices of those treatments, you'll be required to pay the balance.

### Missed Payments

- Treatment access is paused until missed payments are received
- Repeated failed payments may result in **termination of the subscription**
- Any costs related to failed payments (e.g. admin fees) are the client's responsibility

## 4. Cooling-Off Period

- You may cancel within **14 days** of enrolment and receive a refund of the £150 upfront fee **if no treatment has been taken**
- Clients must notify the clinic in writing and cancel their direct debit with their bank
- After the 14-day cooling-off period:
  - No refund will be given
  - However, if a monthly payment is collected just after the cooling-off period and no treatment is redeemed, you will have **30 days to use that treatment**
  - **A cash/card refund will not be provided**

## 5. Client Agreement & Consent

By subscribing, you confirm that you:

- Understand and accept the payment schedule and treatment structure
- Agree to clinic protocols on consultation, consent, and post-care
- Accept that this is **not a credit agreement**, but a good-faith arrangement
- Are responsible for completing the 12-month term or settling any outstanding treatment costs if cancelling early.

T: 0151 558 0742 M: 07444 938248

E: [amanda@amandazzopardi.co.uk](mailto:amanda@amandazzopardi.co.uk)

A: 23 Lanfranc Way, Liverpool, L16 1JU



CREATE TRUE CONFIDENCE FROM WITHIN



AMANDA AZZOPARDI

A E S T H E T I C S

## 6. General Terms

- All treatments are subject to **clinical consultation and suitability**
- The subscription is **non-transferable** and may not be shared or gifted
- Amanda Azzopardi Aesthetics may make reasonable changes to appointment availability, or terms with notice

## 7. End of Subscription – What Happens Next?

We hope you'll continue your skin journey with us! At the end of your 12-month subscription:

- Book a **complimentary review and skin scan analysis**
- Review your progress, celebrate your results, and discuss the **next steps**
- We will help you build a **personalised maintenance plan** to sustain and protect your long-term skin goals

## Questions or Support

If you have any questions about your subscription, payments, or treatment plan, please contact the clinic directly.

T: 0151 558 0742 M: 07444 938248

E: [amanda@amandazzopardi.co.uk](mailto:amanda@amandazzopardi.co.uk)

A: 23 Lanfranc Way, Liverpool, L16 1JU



CREATE TRUE CONFIDENCE FROM WITHIN